Enjoy Your Trip

Feel free to bring reading material, radio headsets and a small pillow for your comfort. Food and non-alcoholic beverages may be carried on board for personal consumption.

Radios, laptops and other electronic items may be carried on board, provided that they do not disturb fellow passengers and that headphones are used. (External power outlets are NOT available)

Washrooms

Our buses are not equipped with washrooms, however, there will be frequent stops and opportunities to use public facilities

On Board Restrictions

For everyone's safety and comfort, Adventure Charters Inter-City Bus asks that customers please follow certain restrictions while on board. Federal law does not permit smoking on Adventure Charters Inter-City Bus buses. **We have a zero tolerance for alcohol, drugs, weapons and unruly behavior.** Any passengers caught violating this policy will be ejected immediately and fare will not be refunded.

Photography, video or audio recording of Adventure Charters Inter-City Bus personnel, equipment or procedures is strictly prohibited. For your safety and the safety of those around you, passengers should remain seated while the bus is in motion. Audio, video and camera equipment should be stored with other carry-ons when not in use.

**No dogs, cats, birds, or other animals will be transported.** However, a service animal, trained for the purpose of accompanying a disabled person, will be permitted to travel with the disabled person at no additional charge.

Flagging the Bus

Flagging the bus is not permitted. Reservations are required.

Tickets

Tickets are limited as endorsed and are non-transferable. The unauthorized resale of Adventure Charters Inter-City Bus tickets is strictly prohibited and will be prosecuted. No reservations are accepted unless expressly stated otherwise. **Tickets are valid ONLY for the schedule, date and**
time for which purchased. Adventure Charters Inter-City Bus is not responsible for lost or stolen tickets.

Cancellation

All bookings are completely non-refundable and non-exchangeable if a cancellation is made within 24 hours of your scheduled departure time.

A full refund will be issued only when a confirmed ticket is cancelled within 48 hrs of original booking provided it is not within 24 hours of the scheduled departure.

For all other situations, the value of the unused ticket can be applied, within a one-year period from date of issue of the original ticket(s), to the value of a new ticket, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements.

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FARES & FEES

Fares are valid ONLY for the schedule, date and time for which quoted. Discount fares are subject to date, time and schedule restrictions. Fares may be subject to additional charges including taxes and carrier price differences. For non-refundable and advance purchase tickets, departure dates and times may be changed for a fee provided that advance purchase requirements are not violated (including holiday blackout restriction) and all transactions and travel are completed within a year of the original purchase date. Requests for exchanges must be made a minimum of 2 business days prior to the original travel date; otherwise, the ticket will be null and void. Fares are payable in Canadian dollars only unless stated otherwise.

IMPORTANT INFORMATION REGARDING PRINT AT HOME TICKETS

- Each passenger must present valid photo ID to board the bus.
- Tickets are non-transferable. If presented for transportation by any person other than the person for whom originally purchased, the ticket will be void and may be confiscated.
- Tickets do not have to be printed, electronic copies on are accepted.

Travel
Departure dates and times may change. Carrier is not responsible for delays caused by breakdowns, road conditions, weather or other conditions beyond carrier’s reasonable control. With the exception of accommodations for disabled and elderly passengers, seating is on a first come/first served basis and is without regard to race, color, creed, national origin or any other protected characteristic.

Baggage

Liability for baggage is limited by applicable tariff. All baggage must be claimed promptly upon arrival. Storage charges apply for late claimed baggage. Liability for lost or damaged interstate checked baggage is limited to the actual value not to exceed $250 per Adult Fare or $125 per Child Fare. Certain articles are not accepted for carriage. Please see our website for a list of items which are not accepted. There is no liability for unchecked baggage. Baggage must be properly identified including name and address. Baggage claims must be supported by claim check, identification, ticket receipt and excess value declaration (if any). Claim check must be surrendered in order to obtain baggage. Ask an agent for value limitations on intrastate baggage. Carrier may open and inspect baggage.

Adventure Charters Inter-City Bus, baggage is transferred automatically to the next bus in most locations. At certain transfer points, the driver will advise passengers if they are required to transfer it to their next schedule.

For passengers traveling on Adventure Charters Inter-City Bus schedules, one (1) piece of baggage will be free for each adult and child. One (1) additional piece of baggage can be accepted for a charge of $25.00 for adults only. One (1) small bag, up to 25 pounds, plus one personal item (purse, handbag, etc) can be taken aboard for each adult or child. Carry on bags must fit in the overhead compartment or under the seat.

- Baggage must not exceed 158 centimeters (62 inches) when adding the total exterior dimensions of the (length + height + width). Any Bags exceeding the 158 cm. (62 inch) limit will be assessed oversized baggage charges of $30 per bag. The only exception to the oversized surcharge is skis and ski poles, assuming they are packed in an appropriate canvas or hardcover container.
- The "no charge" allowance for baggage is restricted to 23 kilograms (50 pounds) per bag. Baggage exceeding fifty (50) pounds per bag will be subject to overweight baggage charges. Baggage over 32 kilograms (70 pounds) per bag will not be accepted.
- All Baggage fees are collected boarding

1. Baggage Defined: All baggage transported in baggage service must be in a container that can withstand handling and piling that occurs during transportation. This is to protect its contents, and to make sure that it will not damage other property. It must be securely...
closed / locked, strapped, roped or tied and must have a handle or other way to attach a Baggage Claim Check. Baggage not in containers will be accepted providing that it can withstand handling and piling without damage to itself or other property. Baggage can be either personal or sample baggage. Personal baggage includes clothing, toiletries (except liquids in glass containers) and similar personal effects. These items are for the wear, use, comfort and convenience of the passenger or purpose of the journey.

- **Personal baggage does not include items intended for sale.** No prohibited items will be permitted in baggage service. (For a list of prohibited items, see above.) Sample baggage includes property for the commercial use of the passenger, such as catalogues, models, samples of goods, wares or merchandise. These items are for use by the passenger in making sales, or other disposition of the goods.

- **2. Fragile Items:** Fragile items must be wrapped in bubble-plastic, packed in Styrofoam (molded, pellets, or sheets), or in placed cardboard containers with corrugated partitions to prevent damage to the fragile item. Clothing, bedding material, newspaper is not considered adequate protection for fragile items. All baggage must be properly identified with the name and address to which the bag may be sent in the event of a loss. The owner’s complete name and address must be inside.

- **3. Identification of Baggage:** All baggage must be properly identified with the name and address to which the bag may be sent in the event of a loss. The owner's complete name and address must be inside.

- **4. Property Carried at Owner's Risk:** The following items may be transported as "Property Carried At Owner's Risk: Articles of extraordinary value, articles other than baggage contained in cartons, business machines, cassette/CD players, cassettes/CDs, cameras, computers, laptops, or typewriters, foodstuffs, fragile articles, jewelry/watches, liquids, meat, musical instruments, radios, receptacles that are not in good order or lack sufficient strength to withstand normal handling, receptacles with articles attached or protruding, sewing machines, tricycles, valuable papers (including manuscripts, irreplaceable publications, documents, etc.)."

**Acceptable Types of Baggage**

In general, acceptable baggage includes suitcases, duffel bags, toolboxes, trunks, backpacks and securely tied cardboard boxes. A plastic and/or a paper bag are not acceptable as checked baggage.